

1. Maintain Business Continuity in the Event of Software Support Failure

In the event that your vendor is unable to provide system support, a SourceFile escrow agreement can help protect your software investment by giving you access to the source code to fix problems. Failure of a mission-critical application can impact your most vital business functions: order processing, product distribution, customer service, human resources and regulatory compliance. In the worst case, your software vendor abandons all product support. But, being able to maintain the application yourself gives you time to license another system without the crunch of severe deadlines. Finally, possession of the source code under the escrow agreement protects you against violation of the vendor's intellectual property rights in the code.

2. The Highest Quality Escrow Deposits Available

SourceFile is the only escrow agent that verifies all source code it places in deposit. Our verification service, SCORESM (Source Code Observation Review and Evaluation - for more information visit www.sourcefile.com/services/sourcecode.html), includes checks for viruses, readability of media, encryption, compression, copyrights and for source code itself to assure that object code has not been deposited by mistake. We help software developers comply with the terms of the escrow agreement so that you are assured of a quality escrow deposit. Our technical verification specialist works with the developer to correct any deficiencies in the deposit until it conforms to our minimum standard. And, SourceFile provides this benefit at no additional cost!

3. Local Account Managers Who Understand Your Needs

Our Account Managers are knowledgeable and responsive about mission critical software. They understand licensing procedure, the process of technology escrow, and the legal and functional aspects of the escrow agreements. You can expect honest and understandable answers about our products, contracts and options that will address your requirements most cost effectively. And, they are never more than a phone call away.

4. Superior Escrow Agreements and Customer Service

SourceFile offers four types of escrow agreements. These are designed to meet the most basic needs between a single licensee and software developer, to the more complex requirements for one licensee and many developers. Our legal counsel ensures rapid contract turn around time and a properly customized contract that meets your unique needs. You can download a sample agreement in minutes by visiting our web site at www.sourcefile.com. We have the most comprehensive escrow administration process in the industry. And, we keep you updated on the status of your accounts with SourceLinkSM, our immediate online deposit notification process.

5. Review Escrow Updates Quickly and Conveniently

With SourceLinkSM, our exclusive online deposit notification service, you'll have 24-hour access to your account via a password-protected web page. From any location with Internet access, you can easily review the status of your account, including the date and version of initial deposit and all subsequent updates.



Worldwide Leader in Software Escrow Services

Location of offices, representatives and affiliates worldwide:

• USA • Australia • Belgium • Canada • France • Germany • Holland • Ireland
• New Zealand • Sweden • Switzerland • The Netherlands • United Kingdom

For more information, call 1-800-237-2769, ext. 138 or email, escrow@sourcefile.com

SourceLink eliminates paper, mail and the administration associated with tracking changes in your escrow account. In addition, we will customize your own SourceLink page to meet your specific needs.

6.Set Up Escrow Accounts With Vendors Worldwide

Exclusively from SourceFile, the SynchronosSM Global Escrow Alliance (www.synchronos.org) is a centrally managed service enabling a licensee to offer a standard escrow agreement to its vendors, worldwide. Synchronos includes an "umbrella" contract that can be modified for local law. SourceFile administers the escrow centrally, while serving your international customers locally through its global network of offices. Best of all, we manage the relationship with your vendors – wherever they are globally – you only work with your own SourceFile account manager!

SourceFile stores source code deposits in secure vaulting facilities that are devoted exclusively to holding electronic media. Customers have a choice of storage facilities in the U.S., Canada, UK, Germany and Australia

Protect Your Software Investment!

Call SourceFile, Today!

1-800-237-2769



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